

LA FLORA RESORT PATONG
SUSTAINABILITY POLICY
EarthCheck Certification Program

La Flora Resort Patong believes that sustainability should be practical, measurable and part of everyday hotel operations. As a five-star, 67-room beachfront resort with selected Pool Villa accommodations, two restaurants and two swimming pools, the hotel has a history of environmental and social initiatives. Building on the hotel's existing environmental and sustainability practices, La Flora Resort Patong has joined the EarthCheck Certification programme — the world's leading benchmarking and certification system for the travel and tourism industry — and is committed to continually improving its environmental, social and cultural performance through its Environmental Management System (EMS), implemented in line with the requirements of the EarthCheck Company Standard. We are committed to continual improvement measured by way of annual Benchmarking Assessments. Responsible environmental management also reduces our operating costs and creates shared, long-term benefit for our staff, guests, owners and the local community.

We acknowledge that hotel operations consume resources and generate waste. We are therefore committed to managing energy, water, waste, food waste, swimming pool water quality, chemicals and other environmental aspects responsibly, while maintaining high standards of guest comfort, safety and service — recognising that the quality of our environment, the wellbeing of our employees, the strength of our local community and the experience we provide our guests are all interconnected.

Our Sustainability Focus

- **Climate, energy and water** — improving energy efficiency, conserving freshwater resources and reducing greenhouse gas emissions.
- **Waste, wastewater and harmful substances** — reducing, segregating and recycling solid waste, managing wastewater responsibly, and ensuring safe and responsible use of chemicals and other potentially harmful substances.
- **Ecosystems and coastal environment** — preventing pollution and protecting Patong Beach, the coastal environment and marine biodiversity.
- **Land use, air quality and environmental protection** — managing land responsibly, considering coastal erosion, and protecting air quality while controlling noise and other operational impacts.
- **People, community and culture** — supporting employee health, safety and wellbeing, local employment and businesses, community engagement, and respect for local culture and heritage.

- **Responsible purchasing and compliance** — sourcing local and sustainable products and services where feasible, applying Fair Trade principles where appropriate, and complying with applicable legal and regulatory requirements.

Sustainability at La Flora Resort Patong is not a separate project. It is integrated into daily operations through responsible decision-making, preventive maintenance, performance monitoring and continual improvement.

The hotel establishes and reviews sustainability objectives and measurable targets, monitors performance regularly and takes practical actions to improve environmental and social outcomes where possible. The hotel will also support community and environmental initiatives where practical, including activities that promote environmental awareness, coastal protection, responsible tourism and community engagement.

An EarthCheck Coordinator and Green Team have been appointed to support implementation, monitoring and employee engagement across all departments. Management is committed to providing leadership and resources to ensure the success of this policy.

All employees share responsibility for supporting sustainability through their daily work by conserving resources, reducing waste, following safe work practices and helping to protect the environment and community in which we operate.

The hotel recognises and engages with key stakeholders, including employees, guests, suppliers, contractors, business partners and the local community, as appropriate to our operations and sustainability objectives.

This policy will be communicated to employees, guests, suppliers, contractors and business partners through staff briefings, in-room information, linen and towel reuse programmes and other suitable channels. It will be reviewed annually to ensure its ongoing relevance and effectiveness. Any information we share about our sustainability performance and achievements will be accurate and able to be verified.

Signed,



Ms. Sasipak Luangampaiwong

Hotel Manager

La Flora Resort Patong

Date: 2 July 2026

This policy is a public document and will be reviewed annually.