# Sustainability Policy

La Flora Resort Patong

Effective date: 1 October 2026

La Flora Resort Patong is a 67-room beachfront resort in Patong, Phuket, with guest accommodation, two swimming pools, food and beverage outlets and related guest services. We recognise that these activities use natural resources and may affect the coastal environment and local community. We are committed to managing those impacts responsibly while maintaining guest comfort, safety and service quality.

The hotel participates in the EarthCheck Certified programme and applies an Environmental Management System (EMS) to guide its sustainability work in line with the EarthCheck Company Standard. We set measurable objectives, monitor performance and seek continual improvement through annual Benchmarking Assessments and practical action. This policy applies to our operations, employees and relevant goods and services within the hotel's control.

**Our commitments**

- **Climate, energy and water.** Improve energy efficiency, conserve freshwater, manage swimming pool water responsibly and reduce greenhouse gas emissions.
- **Waste and pollution.** Prevent and reduce waste, including food waste; encourage reuse and recycling; manage wastewater and chemicals safely; and control air, noise and other operational impacts.
- **Nature and cultural heritage.** Protect Patong Beach, coastal and marine ecosystems and biodiversity; consider land use and erosion risks; and respect local culture and heritage.
- **People and community.** Provide a safe and respectful workplace, support employee wellbeing and local employment, and engage constructively with the local community.
- **Responsible purchasing.** Give preference to suitable local and more sustainable products and services where feasible, apply fair trade principles where relevant, and follow the hotel's Sustainable Procurement Policy, including safeguards for protected species and cultural artefacts.
- **Compliance and integrity.** Meet applicable legal and regulatory requirements and make public sustainability claims only when they are accurate and supported by evidence.

Management will provide leadership and appropriate resources. The appointed EarthCheck Coordinator and Green Team will support implementation, monitoring and staff engagement. All employees are responsible for applying this policy in their work. We will communicate it to relevant employees, guests, suppliers, contractors and business partners through suitable channels.

This policy is publicly available and will be reviewed at least annually, or sooner if significant changes to our operations or sustainability requirements occur.

Approved by:  Approval date: 30 September 2026

Ms. Sasipak Luangampaiwong
Hotel Manager